



**KNIGHT
SOUND
AND LIGHT**

RETURNS FORM

If you wish to return an item,
please refer to our website terms and conditions before completing this form.

To arrange the return of an item, please complete this form, then email your completed return form to: info@knightsoundandlight.com

We will then send you a Returns Authorisation providing you with a Returns Number and instructions for getting the item back to us.

Once you have received your Returns Authorisation Number please send your return to:

Returns Department

Knight Sound and Light
98-100 Uxbridge Road
Hanwell
London
W7 3SU

Please do not send anything back to us without authorisation as processing of this is likely to be delayed.

Name:

Email:

Receipt Number: (Can be found in the top right corner of your receipt)

Telephone Number:

Product:

Serial Number:

- Reason for return:
- Unwanted and Unopened (within 30 days of receipt)
 - Unwanted and Opened (within 30 days of receipt)
 - Product has a fault. Please Refund (within 30 days of receipt)
 - Product has a fault. Please Replace (within 30 days of receipt)
 - Product has a fault. Please repair under warranty.

- If **faulty**, please describe the fault as fully as possible.
- If **unwanted**, please tell us why you would like to return the item.